

## DEPENDABLE CUSTOMER SERVICE

Our Customer Service commitment started over 20 years ago and continues today. In 2003, when we first created DCCM, we designed it for our users. We made sure it is familiar and comfortable. It's engineered to be stable, dependable and secure.



FOR SOME PEOPLE, SEEING IT ON PAPER IS BETTER THAN READING AN ELECTRONIC DOCUMENT, SO WE OFFER BOTH PRINTED AND DIGITAL COPIES OF OUR FRIENDLY USER MANUALS.



WE TRAIN YOUR TRAINERS SO YOU CAN NOT ONLY HOLD STAFF TRAINING WHEN AND WHERE YOU'D LIKE, BUT ALSO TAP YOUR IN-HOUSE EXPERTS TO REDUCE EXPENSES AND MANAGE BUDGETS.



OUR DEPENDABLE, WORLD-CLASS HELPDESK IS AVAILABLE BY PHONE AND ONLINE. WE HAVE EXPERTS AVAILABLE TO HELP WITH THE SIMPLEST OF TASKS TO THE MORE COMPLICATED ISSUES THAT MAY ARISE IN YOUR COURT.

## FAMILIAR DESIGN

*Our menus look familiar because they are organized around the way your Drug Court works.*

### ADMINISTRATIVE

USER ADMINISTRATION  
TREATMENT PROVIDER ADMINISTRATION  
DRUG TESTING PROFILE  
CLIENT PROFILE  
CHANGE PASSWORD  
STATUS ALERTS PROFILE

### COURT

DASHBOARD  
SCREENING  
CONTINUING CARE  
STAFFING/DOCKET REPORTS  
RESOURCES  
BULK TASKS  
ANALYZE DATA  
EXCEPTION REPORT

### CLIENT

INITIAL ELIGIBILITY SCREENINGS  
PERSONAL DEMOGRAPHICS JOURNAL  
LOCAL ASSESSMENT  
SUBSTANCE ABUSE TESTING  
MEDICAL HISTORY  
EMPLOYMENT HISTORY  
CRIMINAL HISTORY  
TREATMENT  
ANCILLARY SERVICES  
INCENTIVES/SANCTIONS FEES  
COMMUNITY SERVICE  
PROGRAM HISTORY  
DISCHARGE



# DCCM

## DRUG COURT CASE MANAGEMENT



Drug Court Case Management (DCCM) is a stable, easy-to-use, web-based drug court case management solution developed by ACT Innovations. ACT provides web-based solutions to over 500 courts in over 40 states.



*From Initial Eligibility Screening, through Case Management and into Continuing Care, you can trust ACT to be with you all the way.*

## STABLE COLLABORATIVE SOFTWARE

Judicial officers, treatment representatives, and administrative professionals can collaborate statewide, virtually, without administrative barriers.

### DCCM offers:

#### Screening

Our Screening Tool includes a set of questions to assist the screener in determining eligibility for potential drug court clients and informs the screener of the candidate's risk factor.

#### Case File Management

Displays individual client information including his/her case number, client type, treatment, phase, case manager, judge, and detailed client level information.

#### Continuing Care

Provides a way to gather post-discharge data for reporting and program analysis purposes. After discharge, DCCM monitors clients at 6, 12, and 24- month intervals.

#### Report Preparation

Generates aggregate reports with common outcomes and data needed by the court for their use and their constituents. Reports such as Open Cases, Sanctions, Drug Tests, and Discharged reports can be exported into Microsoft Excel.

#### Analytics/Recidivism

DCCM gives courts the ability to pull statistics based on best practices and helps reduce the rate of recidivism by providing key performance measures.

#### Dependable Data Security

DCCM delivers consistent and reliable data security  
Physical Server Location • Encryption • System Access • Audit Controls

#### HIPAA Compliance

All information stored in DCCM is afforded the same confidentiality protection as the client's substance abuse or other medical treatment records.

#### Toxicology Management with Paracelsus

Paracelsus is a Laboratory Information System (LIS) that has the ability to integrate with DCCM and provide drug test results directly to the client's case file. Dependable Data Security DCCM delivers consistent and reliable data security.



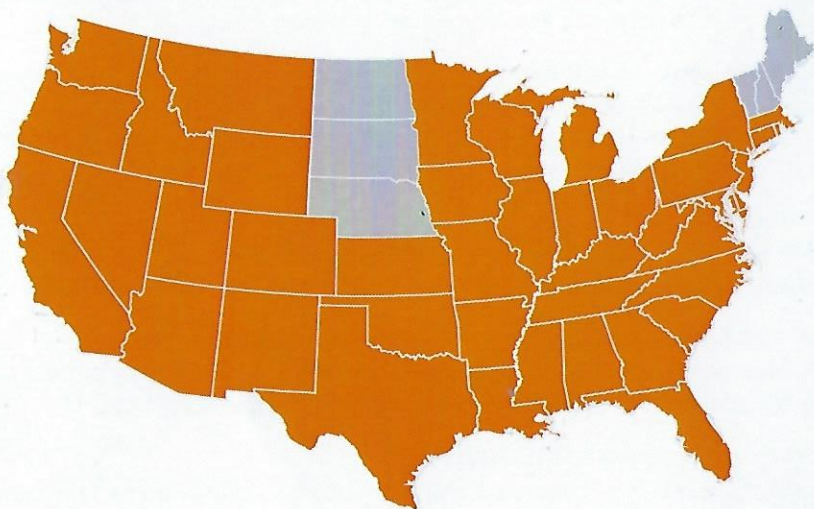
## DEPENDABLE

Manages all client information from initial intake to program completion.

## RELIABLE

Stores client level data and easily produces summary information needed by the judge and other court and treatment staff, to facilitate decision-making regarding client progress within the system.

PROVIDING WEB-BASED SOLUTIONS TO OVER  
500 COURTS IN OVER 40 STATES.



## ABOUT US

We are dependable.

We've also been called stable, familiar and predictable. Perhaps you personally wouldn't be proud to claim these adjectives. But, you'll be quite pleased to have a technology partner who has earned them.

For over 20 years, Advanced Computer Technologies (ACT) has been earning our client's trust by designing and developing dependable, user-friendly web-based applications. Our clients include over 500 court systems, Federal and State Agencies as well as locally based companies and international corporations.

In addition to developing the most trustworthy Drug Court Case Management system possible, ACT also serves Federal and State Probation/Parole labs, Court labs, State Crime labs, Physician labs, Reference labs, and other Third-Party Administrator labs through a web-based Laboratory Information System (LIS) named "Paracelsus."



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